

## Lectrotab Domestic Warranty Replacement Program

1. To determine if a Lectrotab part is covered under warranty, please see the "Warranty Period" listed below. All Lectrotab parts have a serial number date code used to determine if the part is still within the warranty period. Actuator serial numbers are located on the right side of the upper cover. An example for actuators would be "AL21" (L represents the month of November in alphabetical order (skip letter I) and 21 the year 2021). Control serial numbers are 4-digits and are located on the backside of the control. For the "One-Touch" SLC-11 controls the first two numbers represent the week of the year and the second two numbers represent the year. For example, "1822" the 18<sup>th</sup> week of 2022. All other controls, the first two digits indicate the month and second two numbers the year of manufacture (Ex: 0419 – April of 2019). Also, please review the Lectrotab Trim Tab Actuator Warranty Policy to determine if a Trim Tab actuator failure is covered under warranty.

<u>Lectrotab Part</u>	Warranty Period (from date manufactured)
Trim Tab Actuators	7-Year warranty covering "material and workmanship" defects (For warranty, actuators must be
	connected to Lectrotab brand tabs, control switch and single actuator per tab systems)
	3 years from date manufactured for actuators installed with non-Lectrotab parts or dual actuator
	systems.
Marine Linear Actuator	2 years from date manufactured

(Hatch Lift Actuators)

**Control Switches** 

2 years from date manufactured

Tabs (T or TA) 5 years from date manufactured

- 2. Failures due to material and workmanship defects may be replaced with an exact or like model by completing the Warranty Request Form (<a href="https://www.lectrotab.com/downloads/Warranty-Evaluation-Request-Form-SEPT-2024.pdf">https://www.lectrotab.com/downloads/Warranty-Evaluation-Request-Form-SEPT-2024.pdf</a>) on the lectrotab.com website. Attach the completed Warranty Request Form with photos of the serial number on the failed part and the failed part. For Trim Tab Actuators and controls a photo of the Lectrotab control switch, tab plates and trim tab actuator needs to be included. Email the form and photos to sales@lectrotab.com. A Lectrotab customer support representative or technician will contact you for additional trouble shooting, information, or to issue a "Return Authorization" number to send the failed part back for warranty evaluation. If the returned part is deemed to be covered under warranty, a replacement part will be shipped to you ground freight, FOB Destination (continental USA) for domestic customers. All part returns must have a "Return Authorization" number.
- 3. Failures due to normal wear and tear, excessive force, exposure to environment, misuse, abuse, neglect, negligence, incidental or consequential damages or a failure to follow Lectrotab's written installation instructions are NOT covered by this warranty policy.
- 4. The warranty policy does NOT cover labor cost, hauling fees or any other associated fees pertaining to replacing the failed part.
- 5. Trim Tab Actuators and Controls installed or used in applications other than trim tab systems are not covered by our warranty.

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